

# Forane® Refrigerants Deposit Cylinder Shipping Instructions

## GETTING STARTED WITH A CYLINDER RETURN

### 1. Required Information:

→ Gather information: quantity, product, size of cylinder, and deposit amount.

### 2. Arrange A Pickup:

→ Click [here](#) to fill out the online form for pick-up, ensuring all shipment details are ready.

### 3. Shipping Documents:

→ The vendor will provide a Bill of Lading (BOL) and inform all of your pick-up date and time. Verify that the BOL matches your return details.

→ If discrepancies exist, contact Arkema Customer Service at (800) 245-5858 for revisions.

### 4. Compliance and Credit

→ Please note that you are responsible to ensure compliance with DOT regulations and failure to comply may result in fines. If you need our assistance with hang tags or stickers, please contact Arkema Customer Service.

→ Credit will be issued based on the number of acceptable cylinders received by Arkema, and only after inspection. Shipments that do not meet the requirements will be refused and returned at your expense.

→ It is illegal and unsafe to ship leaking cylinders; contact Arkema Customer Service for assistance.

## CYLINDER RETURN PROCEDURE

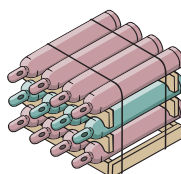
→ Direct any questions regarding the return of cylinders to Customer Service at (800) 245-5858



**1. Call (800) 245-5858**  
Option 1



**2. DOT tag or placard**  
each cylinder



**3. Prepare cylinders for pick-up:**  
→ Palletize and double band standard cylinders



**4. Ship to Arkema**

## DEPOSIT CYLINDER REQUIREMENTS

### • Cylinder Specifications:

→ Each reclaim cylinder must have a DOT tag. For ton cylinders, call Arkema Customer Service at (800) 245-5858.

→ All standard and ton cylinders must have valve covers; a \$62.50 fee applies for each without one. Ton cylinders must be returned in cradles to receive deposit credit.

### • Palletizing Guidelines:

→ Palletize defective and deposit cylinders together. Do not mix reclaim cylinders with other returns; keep them on a separate pallet with a separate BOL.

→ Securely band all cylinders with waffle boards and retain original waffle boards for the return.

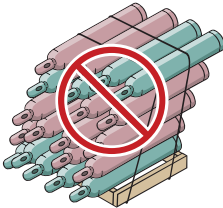
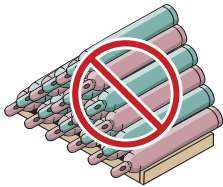


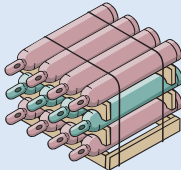
### • Quantity and Loading Requirements:

→ Return standard cylinders (125/115/110/100 lb.) in quantities of 8 (2 rows of 4) or 12 (3 rows of 4). Maximum of 12 cylinders per pallet; minimum of 8 is required.

→ No triangle stacking or upright shipping of standard cylinders is allowed.

### • Freight Policy:

→ Arkema will cover freight for shipments processed through this method only; returns via other carriers will not be accepted.

UNACCEPTABLE				ACCEPTABLE
				
More than 3-high, unevenly stacked	Triangle stack	Stacked standing upright	Not placing valve cover on all cylinders	→ Max. 12 cylinders per pallet → 2 or 3 high evenly stacked and banded → Valve covers on all cylinders → Use waffle boards

**FORANE® REFRIGERANTS ACCEPTED RETURNABLE CYLINDERS (DEPOSIT)**

The following cylinders will be accepted for credit. Cylinder ownership is identified by specific ownership marks stamped in the neck or chime of the cylinder. Each shipment must contain at least 75% Arkema cylinders. Shipments received not meeting this requirement will be charged \$300.00 freight fee.

**Acceptable Cylinders**

If your cylinder is not on this list, please contact Arkema Customer Service at (800) 245-5858 regarding cylinder acceptance. Images of proper palletizing for small reclaim cylinders.

ARKEMA ACCEPTED CYLINDERS (DEPOSIT)	
Arkema/Forane®	National
Atofina	Pennsalt
Chemours/DuPont	Pennwalt
Elf Atochem	PSMCO
Forex	Racon
Honeywell	United
Isotron	



Images of proper palletizing for small reclaim cylinders.

**Deposit Amounts**

Cylinder deposits given on larger cylinders. Any cylinder returned without a deposit sticker will be credited for the lower amount. Non-accepted cylinders containing good R-22 may receive material credit only. Cylinder credit given for 30/50 lbs. 350/400 psi cylinders. No cylinder credit given for other sizes and pressure ratings or non-standard cylinders.

CYLINDER SIZE	TYPICAL EMPTY CYLINDER WEIGHT (TARE WEIGHT)	DEPOSIT
Standard	52 lbs.	\$200 or \$500
Standard HP	64 lbs.	\$200 or \$500
1/2 Ton	350 lbs.	\$1,500 or \$3,000
1/2 Ton HP	500 lbs.	\$1,500 or \$3,000
Ton	1,150 lbs.	\$4,500 or \$7,500
Ton HP	1,425 lbs.	\$4,500 or \$7,500
10 lbs.	23 lbs.	\$130
20 lbs.	32 lbs.	\$150
70 lbs	109 lbs.	\$20

**Customer Service: (800) 245-5858**  
**Technical Service Team: (800) 738-7695**  
**forane.arkema.com**

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