

Forane® Refrigerants Deposit Cylinder Shipping Instructions

GETTING STARTED

- Deposit – deposit cylinder, quantity, product, size of cylinder, and deposit amount.
- Fill out the [online form](#) (click here) to arrange a pick-up. Have all information ready regarding shipment (quantity, product, size of cylinder, and deposit).
- The vendor will prepare your shipping documents, send you a Bill of Lading (BOL) and inform you of your pick-up date and time.
- Verify that the BOL is correct. The BOL must match the return (quantity, product, size of cylinder, and deposit amount). If the return does not match the BOL, you must call Arkema Customer Service for revisions before the scheduled pick up.
- Customer is the shipper of record and responsible for all DOT regulations and/or fines.
- **Credit will be based on physical number of acceptable cylinders received by Arkema.**

CYLINDER RETURN PROCEDURE

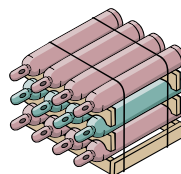
- **Direct any questions regarding the return of cylinders to Customer Service at (800) 245-5858**



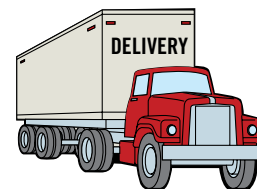
1. Call (800) 245-5858
Option 1



2. DOT tag or placard
each cylinder



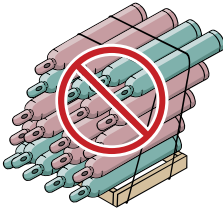
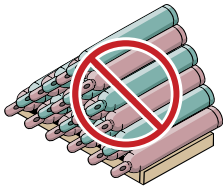


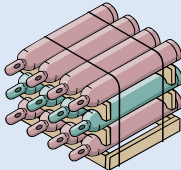
3. Prepare cylinders for pick-up:
→ Palletize and double band
standard cylinders



4. Ship to Arkema

DEPOSIT CYLINDER REQUIREMENTS

- As the shipper of record, it is critical all requirements are met.
- Each reclaim cylinder must have a DOT tag. If you have a ton cylinders, please call Arkema Customer Service at (800) 245-5858.
- **Palletize defective and deposit cylinders together. For any reclaim, please contact Arkema Customer Service.**
- **DO NOT mix reclaim cylinders with other types of returns. Reclaim cylinders should be on a separate pallet and BOL.**
- All cylinders must be palletized and securely banded with waffle boards.
- As a reminder, customers should keep original waffle boards for the return of the cylinders.
- Return standard (125/115/110/100 lb.) cylinders on a pallet in quantities of eight (2 rows of 4 cylinders) or twelve (3 rows of 4 cylinders). Do not load more than 12 cylinders per pallet. You must return a minimum quantity of eight standard cylinders.
- No triangle stacking of cylinders. No shipping of standard cylinders in the upright position.
- Standard and ton cylinders must have valve covers. Arkema will charge \$62.50 for each cylinder returned without a valve cover.
- Ton cylinders must be returned in cradles. Arkema will not issue the cylinder deposit credit on any ton returned without the cradle.
- Arkema will only pay freight for shipments using this process. Arkema will not accept returns made by other carriers.
- Shipments received not meeting the requirements stated above will be refused and returned at the shipper's expense.
- It is illegal and unsafe to ship a leaking cylinder. Call Arkema Customer Service at (800) 245-5858 for assistance if you have a leaking cylinder.

UNACCEPTABLE				ACCEPTABLE
				
More than 3-high, unevenly stacked	Triangle stack	Stacked standing upright	Not placing valve cover on all cylinders	→ Max. 12 cylinders per pallet → 2 or 3 high evenly stacked and banded → Valve covers on all cylinders → Use waffle boards

FORANE® REFRIGERANTS ACCEPTED RETURNABLE CYLINDERS (DEPOSIT)

The following cylinders will be accepted for credit. Cylinder ownership is identified by specific ownership marks stamped in the neck or chime of the cylinder. Each shipment must contain at least 75% Arkema cylinders. Shipments received not meeting this requirement will be charged \$300.00 freight fee.

Acceptable Cylinders

If your cylinder is not on this list, please contact Arkema Customer Service at (800) 245-5858 regarding cylinder acceptance. Images of proper palletizing for small reclaim cylinders.

ARKEMA ACCEPTED CYLINDERS (DEPOSIT)	
Arkema/Forane®	National
Atofina	Pennsalt
Chemours/DuPont	Pennwalt
Elf Atochem	PSMCO
Forex	Racon
Honeywell	United
Isotron	



Images of proper palletizing for small reclaim cylinders.

Deposit Amounts

Cylinder deposits given on larger cylinders. Any cylinder returned without a deposit sticker will be credited for the lower amount. Non-accepted cylinders containing good R-22 may receive material credit only. Cylinder credit given for 30/50 lbs. 350/400 psi cylinders. No cylinder credit given for other sizes and pressure ratings or non-standard cylinders.

CYLINDER SIZE	TYPICAL EMPTY CYLINDER WEIGHT (TARE WEIGHT)	DEPOSIT
Standard	52 lbs.	\$200 or \$500
Standard HP	64 lbs.	\$200 or \$500
1/2 Ton	350 lbs.	\$1,500 or \$3,000
1/2 Ton HP	500 lbs.	\$1,500 or \$3,000
Ton	1,150 lbs.	\$4,500 or \$7,500
Ton HP	1,425 lbs.	\$4,500 or \$7,500
10 lbs.	23 lbs.	\$130
20 lbs.	32 lbs.	\$150
70 lbs	109 lbs.	\$20

Customer Service: (800) 245-5858
Technical Service Team: (800) 738-7695
forane.arkema.com

Forane® Refrigerants is a registered trademark of Arkema.

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